

AGENCY MANAGER'S REPORT

AGENCY: Desert Regional Center-Intermediate Care Facility SUBMITTED BY: Marina Valerio DATE: 3/10/2020

Reporting Ending Period: 2/29/2020

STAFFING AS OF LAST DAY OF MONTH

Staffing Position Type	Sept 2019			Oct 2019			Nov 2019			Dec 2019			Jan 2020			Feb 2020		
	B	F	V	B	F	V	B	F	V	B	F	V	B	F	V	B	F	V
B= # Budgeted; F=# Filled, V=# Vacant																		
Agency Manager	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0
Residential Director	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0
Nursing (DON, ADON, RN's (7), LPN's (8), Dietitian)	18	18	0	18	18	0	18	18	0	18	18	0	18	18	0	18	18	0
Programming (QIDP's(4), SC(1), RT(1))	6	6	0	6	5	1	6	6	0	6	6	0	6	6	0	6	6	0
Behavioral (MHC) 3 rd started 7/1/19	3	3	0	3	3	0	3	3	0	3	3	0	3	3	0	3	3	0
Direct Support (Social Work Supervisor (1), Tech 4(9), Tech (78))	88	88	0	93	90	3	98	84	14	103	87	16	108	87	21	108	93	15
Quality Assurance (CPP II (1), Quality Assurance Specialist II(2),PN II(1))	4	3	1	4	3	1	4	3	1	4	3	1	4	3	1	4	3	1
Support Positions (Training Coordinator, Medical Records)	2	2	0	2	2	0	2	2	0	2	2	0	2	2	0	2	2	0
Administrative Assistants (AAIV, AAIII, AAII(2), AAI)	5	4	1	5	5	0	5	5	0	5	5	0	5	5	0	5	5	0
Maintenance (9) and Custodial (9) New position 7/1	15	15	0	15	15	0	15	15	0	15	15	0	15	14	1	15	14	1

ICF Referrals, Discharge to Community SLA and New Admits

	Sept 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020
Number of Referrals for ICF Supports	0	0	0	0	0	1
Number of Referrals sent Denial Letters	0	0	0	0	0	1

There have been verbal referrals (8) made to the ICF over the last 6 months, no follow up with packet referrals due to ICF currently not having the ability to bring new people in to receive services

CENSUS

	Sept 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020
Census # at first day of month	38	40	38	39	38	36
Census # at last day of month	40	38	39	39	36	37

* people in hospital at end of month

DISCHARGES AND ADMITS

	Sept 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020
Number of New Admits	0	0	0	0	0	0
Number of Discharge -To Community SLA	0	0	0	0	0	0
Number of Discharge -Hospital Medical	0	2	1	1	3	0
Number of Discharge -Hospital Psychiatric	0	2	1	0	5	4
Number of Re-Admits	2	2	2	1	5	5

*Increase psychiatric hospitalizations connected to one person who has had an increase in attempts of self-harm. Her support team has been meeting in attempts to determine how to best meet her needs.

CMS and /or HCQC Surveys/Visits

	Sept 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020
HCQC and /or CMS Survey /Visit	0	0	0	0	1	0

Comments:

- In the last 6 months two long term residents of the ICF had passed away after spending a significant amount of time in the hospital (suspected causes of death were aspiration and pneumonia).
- Census at the ICF is below number however staffing levels are also low. There have been multiple referrals and once staffing levels are where they need to be the intake processes will be initiated.
- Active recruitment to fill the ICF Technician positions.
- CMS HCQC Annual Survey occurred in January. Review went well.

DESERT REGIONAL CENTER
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RAD Report Summary

SUMMARY

	Oct	Nov	Dec	Jan	Feb
<i>Total Number of Restraints</i>	<u>32</u>	<u>5</u>	<u>3</u>	<u>5</u>	<u>13</u>
<i>Restraints occurring at ICF</i>	<u>30</u>	<u>0</u>	<u>3</u>	<u>5</u>	<u>12</u>
<i>Restraints occurring at JDT</i>	<u>2</u>	<u>5</u>	<u>0</u>	<u>0</u>	<u>1</u>
<i>Total restraints in seconds</i>	<u>6576</u>	<u>570</u>	<u>235</u>	<u>450</u>	<u>1671</u>
<i>Total Individuals needing restraints</i>	<u>4</u>	<u>2</u>	<u>2</u>	<u>2</u>	<u>7</u>
<i>Total Individuals served at ICF</i>	<u>38</u>	<u>39</u>	<u>39</u>	<u>36</u>	<u>37</u>

DESERT REGIONAL CENTER
 AGENCY DIRECTOR'S REPORT
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PERSON SERVED CASE NUMBER: **AS - 183**

A. Number of Incidents per Month October: **1** November: **0** December: **0** January: **0** February: **0**
 a. Occurring at JDT October: **0** November: **0** December: **0** January: **0** February: **0**
 b. Occurring at ICF October: **1** November: **0** December: **0** January: **0** February: **0**

B. Number of Restraints Per Month October: **1** November: **0** December: **0** January: **0** February: **0**

	Oct	Nov	Dec	Jan	Feb
<i>Number of Prone restraints</i>	0	0	0	0	0
<i>Number of Physical Escorts</i>	0	0	0	0	0
<i>Number of One-person Stability Hold</i>	1	0	0	0	0
<i>Number of Two-person Stability Hold</i>	0	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	0	0	0
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0
<i>Other:</i>					
<i>Other:</i>					
<i>Other:</i>					

C. Restraint in Seconds per Month October: **45** November: **0** December: **0** January: **0** February: **0**

	Oct	Nov	Dec	Jan	Feb
<i>Prone restraint in seconds</i>	0	0	0	0	0
<i>Physical Escorts in seconds</i>	0	0	0	0	0
<i>One-person Stability Hold in seconds</i>	45	0	0	0	0
<i>Two-person Stability Hold in seconds</i>	0	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	0	0	0
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0
<i>Other:</i>					
<i>Other:</i>					
<i>Other:</i>					

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PERSON SERVED CASE NUMBER: **BD - 1211**

A. Number of Incidents per Month October: **10** November: **0** December: **0** January: **0** February: **2**
 a. Occurring at JDT October: **0** November: **0** December: **0** January: **0** February: **0**
 b. Occurring at ICF October: **10** November: **0** December: **0** January: **0** February: **2**

B. Number of Restraints Per Month October: **26** November: **0** December: **0** January: **0** February: **3**

	Oct	Nov	Dec	Jan	Feb
<i>Number of Prone restraints</i>	3	0	0	0	1
<i>Number of Physical Escorts</i>	0	0	0	0	0
<i>Number of One-person Stability Hold</i>	9	0	0	0	1
<i>Number of Two-person Stability Hold</i>	2	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	3	0	0	0	1
<i>Number of Two-person Seated Stability Hold</i>	2	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	0	0	0
<i>Number of Three-person Supine Stability Hold</i>	6	0	0	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0
<i>Other: Improper Two-person Stability Hold</i>	1	0	0	0	0
<i>Other:</i>					
<i>Other:</i>					

C. Restraint in Seconds per Month October: **5506** November: **0** December: **0** January: **0** February: **0**

	Oct	Nov	Dec	Jan	Feb
<i>Prone restraint in seconds</i>	1580	0	0	0	90
<i>Physical Escorts in seconds</i>	0	0	0	0	0
<i>One-person Stability Hold in seconds</i>	133	0	0	0	30
<i>Two-person Stability Hold in seconds</i>	13	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	300	0	0	0	60
<i>Two-person Seated Stability Hold in seconds</i>	360	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	0	0	0
<i>Three-person Supine Stability Hold in seconds</i>	2760	0	0	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0
<i>Other: Improper Two-person Stability Hold</i>	360	0	0	0	0
<i>Other:</i>					
<i>Other:</i>					

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PERSON SERVED CASE NUMBER: **DR - 50**

A. Number of Incidents per Month October: 0 November: 0 December: 0 January: 0 February: 1
 a. Occurring at JDT October: 0 November: 0 December: 0 January: 0 February: 0
 b. Occurring at ICF October: 0 November: 0 December: 0 January: 0 February: 1

B. Number of Restraints Per Month October: 0 November: 0 December: 0 January: 0 February: 1

	Oct	Nov	Dec	Jan	Feb
<i>Number of Prone restraints</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Physical Escorts</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
<i>Number of Two-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Object Control – Object Peel</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Physical Lift</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>					
<i>Other:</i>					
<i>Other:</i>					

C. Restraint in Seconds per Month October: 0 November: 0 December: 0 January: 0 February: 180

	Oct	Nov	Dec	Jan	Feb
<i>Prone restraint in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Physical Escorts in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>180</u>
<i>Two-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Object Control – Object Peel in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Physical Lift in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>					
<i>Other:</i>					
<i>Other:</i>					

DESERT REGIONAL CENTER
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PERSON SERVED CASE NUMBER: **GB - 2618**

A. Number of Incidents per Month October: **1** November: **2** December: **0** January: **0** February: **1**
 a. Occurring at JDT October: **1** November: **2** December: **0** January: **0** February: **0**
 b. Occurring at ICF October: **0** November: **0** December: **0** January: **0** February: **1**

B. Number of Restraints Per Month October: **2** November: **4** December: **0** January: **0** February: **2**

	Oct	Nov	Dec	Jan	Feb
<i>Number of Prone restraints</i>	0	0	0	0	0
<i>Number of Physical Escorts</i>	0	0	0	0	1
<i>Number of One-person Stability Hold</i>	0	0	0	0	0
<i>Number of Two-person Stability Hold</i>	0	2	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	0	0	0
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	1
<i>Other: Two-arm sitting Restraint</i>	1	0	0	0	0
<i>Other: Two-arm standing Restraint</i>	1	0	0	0	0
<i>Other: Sitting Restraint</i>	0	2	0	0	0

C. Restraint in Seconds per Month October: **120** November: **540** December: **0** January: **0** February: **15**

	Oct	Nov	Dec	Jan	Feb
<i>Prone restraint in seconds</i>	0	0	0	0	0
<i>Physical Escorts in seconds</i>	0	0	0	0	10
<i>One-person Stability Hold in seconds</i>	0	0	0	0	0
<i>Two-person Stability Hold in seconds</i>	0	240	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	0	0	0
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	5
<i>Other: Two-arm sitting Restraint</i>	60	0	0	0	0
<i>Other: Two-arm standing Restraint</i>	60	0	0	0	0
<i>Other: Sitting Restraint</i>	0	300	0	0	0

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PERSON SERVED CASE NUMBER: **JL - 6531**

A. Number of Incidents per Month October: 0 November: 0 December: 0 January: 1 February: 0
 a. Occurring at JDT October: 0 November: 0 December: 0 January: 0 February: 0
 b. Occurring at ICF October: 0 November: 0 December: 0 January: 0 February: 0

B. Number of Restraints Per Month October: 0 November: 0 December: 0 January: 3 February: 0

	Oct	Nov	Dec	Jan	Feb
<i>Number of Prone restraints</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Physical Escorts</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>	<u>0</u>
<i>Number of Two-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Object Control – Object Peel</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Physical Lift</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>					
<i>Other:</i>					
<i>Other:</i>					

C. Restraint in Seconds per Month October: 0 November: 0 December: 0 January: 90 February: 0

	Oct	Nov	Dec	Jan	Feb
<i>Prone restraint in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Physical Escorts in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>90</u>	<u>0</u>
<i>Two-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Object Control – Object Peel in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Physical Lift in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>					
<i>Other:</i>					
<i>Other:</i>					

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PERSON SERVED CASE NUMBER: **JM - 6736**

A. Number of Incidents per Month October: 0 November: 0 December: 1 January: 0 February: 0
 a. Occurring at JDT October: 0 November: 0 December: 0 January: 0 February: 0
 b. Occurring at ICF October: 0 November: 0 December: 1 January: 0 February: 0

B. Number of Restraints Per Month October: 0 November: 0 December: 2 January: 0 February: 0

	Oct	Nov	Dec	Jan	Feb
<i>Number of Prone restraints</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Physical Escorts</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Object Control – Object Peel</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Physical Lift</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>					
<i>Other:</i>					
<i>Other:</i>					

C. Restraint in Seconds per Month October: 0 November: 0 December: 210 January: 0 February: 0

	Oct	Nov	Dec	Jan	Feb
<i>Prone restraint in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Physical Escorts in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>210</u>	<u>0</u>	<u>0</u>
<i>Two-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Object Control – Object Peel in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Physical Lift in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>					
<i>Other:</i>					
<i>Other:</i>					

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PERSON SERVED CASE NUMBER: **JT - 4328**

A. Number of Incidents per Month October: 0 November: 1 December: 0 January: 0 February: 0
 a. Occurring at JDT October: 0 November: 0 December: 0 January: 0 February: 0
 b. Occurring at ICF October: 0 November: 0 December: 0 January: 0 February: 0

B. Number of Restraints Per Month October: 0 November: 1 December: 0 January: 0 February: 0

	Oct	Nov	Dec	Jan	Feb
<i>Number of Prone restraints</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Physical Escorts</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Object Control – Object Peel</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Physical Lift</i>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>					
<i>Other:</i>					
<i>Other:</i>					

C. Restraint in Seconds per Month October: 0 November: 0 December: 30 January: 0 February: 0

	Oct	Nov	Dec	Jan	Feb
<i>Prone restraint in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Physical Escorts in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Object Control – Object Peel in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Physical Lift in seconds</i>	<u>0</u>	<u>0</u>	<u>30</u>	<u>0</u>	<u>0</u>
<i>Other:</i>					
<i>Other:</i>					
<i>Other:</i>					

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PERSON SERVED CASE NUMBER: **KB - 5655**

A. Number of Incidents per Month October: 0 November: 0 December: 0 January: 0 February: 1
 a. Occurring at JDT October: 0 November: 0 December: 0 January: 0 February: 0
 b. Occurring at ICF October: 0 November: 0 December: 0 January: 0 February: 1

B. Number of Restraints Per Month October: 0 November: 0 December: 0 January: 0 February: 1

	Oct	Nov	Dec	Jan	Feb
<i>Number of Prone restraints</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Physical Escorts</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
<i>Number of Two-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Object Control – Object Peel</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Physical Lift</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>					
<i>Other:</i>					
<i>Other:</i>					

C. Restraint in Seconds per Month October: 0 November: 0 December: 0 January: 0 February: 1

	Oct	Nov	Dec	Jan	Feb
<i>Prone restraint in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Physical Escorts in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
<i>Two-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Object Control – Object Peel in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Physical Lift in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>					
<i>Other:</i>					
<i>Other:</i>					

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PERSON SERVED CASE NUMBER: **LS - 301**

A. Number of Incidents per Month October: 0 November: 0 December: 0 January: 0 February: 1
 a. Occurring at JDT October: 0 November: 0 December: 0 January: 0 February: 0
 b. Occurring at ICF October: 0 November: 0 December: 0 January: 0 February: 1

B. Number of Restraints Per Month October: 0 November: 0 December: 0 January: 0 February: 1

	Oct	Nov	Dec	Jan	Feb
<i>Number of Prone restraints</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Physical Escorts</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Object Control – Object Peel</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
<i>Number of Two-person Physical Lift</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>					
<i>Other:</i>					
<i>Other:</i>					

C. Restraint in Seconds per Month October: 0 November: 0 December: 0 January: 0 February: 30

	Oct	Nov	Dec	Jan	Feb
<i>Prone restraint in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Physical Escorts in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Object Control – Object Peel in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>30</u>
<i>Two-person Physical Lift in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>					
<i>Other:</i>					
<i>Other:</i>					

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PERSON SERVED CASE NUMBER: **MC - 5851**

A. Number of Incidents per Month October: **0** November: **0** December: **1** January: **0** February: **1**
 a. Occurring at JDT October: **0** November: **0** December: **0** January: **0** February: **1**
 b. Occurring at ICF October: **0** November: **0** December: **1** January: **0** February: **0**

B. Number of Restraints Per Month October: **0** November: **0** December: **0** January: **0** February: **0**

	Oct	Nov	Dec	Jan	Feb
<i>Number of Prone restraints</i>	0	0	0	0	0
<i>Number of Physical Escorts</i>	0	0	0	0	0
<i>Number of One-person Stability Hold</i>	0	0	0	0	0
<i>Number of Two-person Stability Hold</i>	0	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	1	0	0
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0
<i>Other: Two-Arm sitting Restraint</i>	0	0	0	0	1
<i>Other:</i>					
<i>Other:</i>					

C. Restraint in Seconds per Month October: **0** November: **0** December: **25** January: **0** February: **5**

	Oct	Nov	Dec	Jan	Feb
<i>Prone restraint in seconds</i>	0	0	0	0	0
<i>Physical Escorts in seconds</i>	0	0	0	0	0
<i>One-person Stability Hold in seconds</i>	0	0	0	0	0
<i>Two-person Stability Hold in seconds</i>	0	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	25	0	0
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0
<i>Other: Two Arm Sitting Restraint</i>	0	0	0	0	5
<i>Other:</i>					
<i>Other:</i>					

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PERSON SERVED CASE NUMBER: **TK - 893**

A. Number of Incidents per Month October: **1** November: **0** December: **0** January: **0** February: **0**
 a. Occurring at JDT October: **0** November: **0** December: **0** January: **0** February: **0**
 b. Occurring at ICF October: **1** November: **0** December: **0** January: **0** February: **0**

B. Number of Restraints Per Month October: **2** November: **0** December: **0** January: **0** February: **0**

	Oct	Nov	Dec	Jan	Feb
<i>Number of Prone restraints</i>	0	0	0	0	0
<i>Number of Physical Escorts</i>	0	0	0	0	0
<i>Number of One-person Stability Hold</i>	0	0	0	0	0
<i>Number of Two-person Stability Hold</i>	1	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	0	0	0
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0
<i>Other: Vehicle Hip Sit</i>	1	0	0	0	0
<i>Other:</i>					
<i>Other:</i>					

C. Restraint in Seconds per Month October: **845** November: **0** December: **0** January: **0** February: **0**

	Oct	Nov	Dec	Jan	Feb
<i>Prone restraint in seconds</i>	0	0	0	0	0
<i>Physical Escorts in seconds</i>	0	0	0	0	0
<i>One-person Stability Hold in seconds</i>	0	0	0	0	0
<i>Two-person Stability Hold in seconds</i>	840	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	0	0	0
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0
<i>Other: Vehicle Hip Sit</i>	5	0	0	0	0
<i>Other:</i>					
<i>Other:</i>					

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PERSON SERVED CASE NUMBER: **ZM - 6988**

A. Number of Incidents per Month October: **1** November: **0** December: **0** January: **2** February: **3**
 a. Occurring at JDT October: **0** November: **0** December: **0** January: **0** February: **0**
 b. Occurring at ICF October: **0** November: **0** December: **0** January: **0** February: **0**

B. Number of Restraints Per Month October: **1** November: **0** December: **0** January: **2** February: **4**

	Oct	Nov	Dec	Jan	Feb
<i>Number of Prone restraints</i>	0	0	0	1	0
<i>Number of Physical Escorts</i>	1	0	0	0	0
<i>Number of One-person Stability Hold</i>	0	0	0	0	0
<i>Number of Two-person Stability Hold</i>	0	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	0	1
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	1	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	0	0	0
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	0	3
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0
<i>Other:</i>					
<i>Other:</i>					
<i>Other:</i>					

C. Restraint in Seconds per Month October: **60** November: **0** December: **0** January: **360** February: **1260**

	Oct	Nov	Dec	Jan	Feb
<i>Prone restraint in seconds</i>	0	0	0	120	0
<i>Physical Escorts in seconds</i>	60	0	0	0	0
<i>One-person Stability Hold in seconds</i>	0	0	0	0	0
<i>Two-person Stability Hold in seconds</i>	0	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	180
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	240	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	0	0	0
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	0	1080
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0
<i>Other:</i>					
<i>Other:</i>					
<i>Other:</i>					

AGENCY DIRECTORS' REPORT

AGENCY: Desert Regional Center

SUBMITTED BY: Gujuan Caver

DATE: 3/6/2020

Reporting Period: 12/31/2019

STAFFING

Positions filled: 377

Vacancies: 38

Difficulties filling: Bi-lingual Spanish Speaking Psychologists

CASELOADS/WAITING LISTS

Program: ICF

Caseload: 39

Waiting List: N/A

Program: Targeted Case Management (TCM)

Caseload: 4972

Waiting List: All individuals accepted into services receive TCM

Program: Supported Living Arrangement (SLA)

Caseload: 1433

Waiting List: 180

Number of 24-Hour SLA Homes: 413

Number of Intermittent/Share Living Homes: 833

Number of Fiscal Intermediaries: 187

Program: Respite

Caseload: 2756

Waiting List: 366

Program: Jobs and Day Training

Caseload: 1962

Waiting List: 116

Number of Individuals receiving:

Facility-based Non-Work (Day Habilitation): 536

Facility-based Work (Pre-Vocational): 941

Integrated Employment (Supported): 437

Community-based Non-Work (Day Habilitation): 48

Career Planning: 0

Intake Information (Sum of Quarter: Oct – Dec)

Number of Applications Received: 131

Number of Applicants found Eligible: 108

Number of Applicants found Ineligible: 23

Number of Applications Withdrawn: 51

PROGRAMS

New Programs: DRC Quality Assurance Department continues to receive applications from perspective applicants seeking to possibly become SLA and/or JDT providers. During the first quarter of calendar year 2020, DRC has approved 6 new SLA/JDT providers. DRC's QA Department also recently hired a second QA III, which is a supervisory QA position. DRC Community Services Nursing is in the process of hiring a nursing supervisor (Psychiatric Nurse III) to replace our previous Nurse III. DRC Psychology continues to be short 1 full time Psychologist that is bilingual in Spanish and is actively recruiting for this position. DRC also continues to recruit for additional Developmental Specialists III's. Program Changes: None

Service Needs/Recommendations

Desert Regional Center and other DS agencies continue to explore out-of-state agencies that support individuals with dual diagnosis, particularly with high level behavioral needs, to potentially provide this service in Nevada. Although, this population need amongst our 5000+ is relatively low, there is a need to improve support to these individuals. We also continue to work with DPBH on this matter.

Agency Concerns/Issue

DRC Community Services continues to have some difficulties with SLA provider capacity to support behaviorally complex individuals. We continue to work with DPBH and Family Services (for children) to approach this from a collaborative perspective. DRC also continues to have difficulty with hiring bi-lingual, Spanish speaking staff. DRC is also in the process of obtaining new office space for our FY'20 new hires.

AGENCY DIRECTORS REPORT

AGENCY: Lake's Crossing Center

SUBMITTED BY: Drew Cross

DATE: 3/1/2020

Reporting Period: 3/1/2020

STAFFING

Positions filled: 6: We have recently filled three AAll positions which included staffing for our receptionist, data entry and medical records department. Nursing hired one PNII. The recently vacated Facility Supervisor and Custodial positions have been filled and will start later this month.

Vacancies: 9: . Two FT psychologist positions vacant. Nursing has two full time PNII vacancies. The PN IV is currently vacant. Forensic Specialist III has four openings which are actively being recruited

Difficulties filling: The nursing department continues to have difficulty competing with compensation at the PNI level. A portion of the Forensic Specialist I/Mental health Tech applicants continue to have issues with both the physical and background portion of the hiring process. The Psychologist position has been difficult to fill due to compensation and the specialized training that is required to be a Forensic Psychologist. Compensation for Psychologists within our geographic region is markedly higher at other facilities and we have lost applicants for this very reason. Lake's has several interviews for both MHT and AAll currently scheduled.

CASELOADS/WAITING LISTS

Program: Inpatient

Caseload: 80

Pending List: 10 from Washoe and the rural counties (all are in the process of being offered a bed, obtaining medical clearance, or awaiting transport). An additional 4 are awaiting air transport from Clark Co.

Program: Outpatient Competency Evaluations

Caseload: Average 77 evaluations monthly

Program: Outpatient

Caseload: Three conditional release clients.

PROGRAMS

As our population of long-term clients grows the demand for a team focused on their needs is becoming increasingly important. The fifth team will be transitioning to a committee to design enrichment programming and assist with treatment planning for long term clients. This committee will focus on long term goals including technology use in the facility, and education through the GED program and possibly online course work. The team will meet monthly and will vet all programming through the respective treatment teams. This committee will have an initial case load of 14 clients.

Service Needs/Recommendations

Having completed our emergency operations plan we are now focused on establishing an Alternate Care site. Our goal is to secure a memorandum of understanding, or some alternative confirmation that a site has been secured. This will be necessary if our building ever becomes uninhabitable. This plan will need to include transportation to the alternate site as well. Our next Disaster training will cover how to utilize evacuation procedures that are already in place with Washoe Co.

Agency Concerns/Issue

The HVAC CIP project has completed two of the three wings. Temporary barriers and additional staff have been utilized to maintain safety during construction. A weekly meeting is held with the construction team and public works to address issues and provide updated information. Exercise equipment and other activities will be relocated out of the construction zone so clients can continue to have access to the offered programs.

We have successfully placed three conditional release clients in the community. We continue to monitor the clients and have monthly treatment teams to discuss any issues they may be having.

AGENCY DIRECTORS' REPORT

AGENCY: NNAMHS

SUBMITTED BY: Christina Brooks

DATE: 2/1/2020

Reporting Period: October 2019 – December 2019

STAFFING

Positions filled:

Administrative Assistant 2 (1)
Clinical Program Manager 1 (1)
Custodial Worker 1 (1)
Custodial Worker 2 (1)
Mental Health Counselor 3 (1)
Mental Health Tech 3 (6)
Psychiatric Nurse 3 (1)

Vacancies:

Accounting Assistant 2 (.51)
Administrative Assistant 1 (1)
Administrative Assistant 2 (1)
Administrative Assistant 4 (1)
Clinical Program Manager 1 (1)
Consumer Services Assist 2 (0.50)
Custodial Worker 1 (2)
HVACR Specialist 1 (1)
Laboratory Technician 1 (.51)
Licensed Psychologist 1 (2)
Mental Health Counselor 2 (5)
Mental Health Tech 3 (9)
Microbiologist 4 (1)
Mid-Level Medical Practitioner (2.51)
Psychiatric Caseworker 2 (1)
Psychiatric Nurse 2 (15.51)
SR Psychiatrist (Range C) (0.51)
Substance Abuse Counselor 2 (0.51)

Difficulties filling:

Mid-Level Medical Practitioner (2)

CASELOADS/WAITING LISTS

Program: AOT

Caseload: 30

Referrals: 2

Eligible: 11

Program: Med Clinic

Caseload: 998

Waiting List: 1

Program: Mental Health Court

Caseload: 52

Waiting List: 0

Program: OP Counseling

Caseload: 73

Waiting List: 0

Program: Intensive Service Coordination

Caseload: 108

Waiting List: 0

Program: CBLA

Caseload: 107

Waiting List: 0

PROGRAMS

NEW PROGRAMS: No new programs were created.

PROGRAM CHANGES: N/A

Service Needs/Recommendations

There is a shortage of qualified behavioral health providers, specifically in the areas of nursing, social work and psychology.

Agency Concerns/Issue

INPATIENT: The community ER wait list continues to be a concern. We continue to work collaboratively with our community partners, however, there is consistently an average of 16 individuals who sit and wait to be transferred to a mental health facility on any given day.

We continue to see longer lengths of stay in the hospital due to lack of appropriate placements in the community.

OUTPATIENT: The availability of Community Based Living Arrangements (CBLAs) continues to be a challenge. Finding affordable housing for the people we serve has become more difficult as the area's population grows, rent increase and landlords sell their homes. We continue to work diligently to collaborate with new and existing providers to create more available placements.

AGENCY DIRECTORS' REPORT

AGENCY: Rural Regional Center

SUBMITTED BY: Roswell Allen

DATE: 02/25/2020

Reporting Period: 01/31/2020

STAFFING

Positions filled: @ 12/31/2019 42.3

Vacancies 8.5

Difficulties filling:

CASELOADS/WAITING LISTS

Program: Target Case Management (TCM)

Caseload: @ 01/31/2020 858

Waiting List:
All Individuals accepted into services receive TCM

Program: Supported Living Arrangement (SLA)

Caseload: @ 01/31/2020 392

Waiting List: @ 01/31/2020 2

Number of People in ISLA homes: 115

Number of Intermittent/Shared Living Homes: 254

Number of Fiscal Intermediaries: 23

Program: Jobs and Day Training

Caseload: @ 12/31/2019 270

Waiting List: @ 01/31/2020 0

Facility-based Non-Work (Day Habilitation): 80

Facility-based Work (Prevocational): 155

Integrated Employment (Supported) 16

Community-based Non-Work (Day Habitation) 19

Career Planning:

Program: Family Support

Caseload: @ 12/31/2019 136

Waiting List: @ 1/31/2020 -

Program: Respite

Caseload: @ 12/31/2019 85

Waiting List: @ 1/31/2020 -

Note: Respite Services for children are approved by and paid for by the county of residence of the custodial parent.

Program: Autism

Caseload: 0

Waiting List: : Transferred to ATAP July 1, 2011

intake Information

Number of Applications Received: @ 1/31/2020 13

Number of Applicants found Eligible: 6

Number of Applicants found In-Eligible: 9

PROGRAMS

RRC has opened an ISLA home in Pahrump NV which is the first such home providing 24 hour supports to individuals with developmental disabilities in the Pahrump region; previously individuals and their families had to access this service in Las Vegas. RRC is also developing an additional day program resource in this region in order to expand the range of vocational supports available to the population served in this region

Service Needs/Recommendations

RRC continues to work with local service providers to ensure that supported living and jobs and day training programs are available to the rural population. Competing work opportunities from businesses in northern Nevada has impacted local provider ability to hire and retain staff. Providers have suggested that a mileage stipend to support the transport costs of delivering supported living services in the rural regions might help with this problem

Agency Concerns/Issue

RRC continues to work with local providers and system partners in an attempt to serve individuals with challenging behaviors and support needs including the population with chronic mental health concerns. A shortage of housing and related mental health support programming has added to the discussion regarding how the regional center and related agencies can keep persons needing intensive supports safe and healthy. SLA and JDT providers continue to experience staff turnover which adds to the concerns regarding safe and consistent supports for the persons served. RRC currently has 5 individuals served in out of state placements and there is a growing concern that this number will increase without the ability to develop and support a robust specialized provider model in the rural regions.

AGENCY DIRECTORS' REPORT

AGENCY: Rural Clinics

SUBMITTED BY: Tina Gerber-Winn, Agency Manager

DATE: 3/10/2020

Reporting Period: 2/29/2020

STAFFING

Positions filled: Mental Health Counselor 2 (Silver Springs); Administrative Assistant 3 (Lovelock); Psychiatric Caseworker 2 (Winnemucca, Pahrump); Psychiatric RN 2 (Douglas and Pahrump); 2 Mental Health Technicians (Pahrump)

Vacancies: 3 Psychiatric RN 2 (Carson); Mental Health Counselor 3 (Winnemucca); Psychiatric Caseworker 2 (Silver Springs); Mental Health Technician (Winnemucca); Licensed Psychologist 1 (Rural)

Difficulties filling: In general, there are limited applicants for the licensed clinical positions. Some need for services is addressed by telehealth from various clinic locations.

CASELOADS/WAITING LISTS

Program: Outpatient Counseling

Caseload: 246 Youth; 1024 Adult

Waiting List: 27 Youth; 60 Adult

Program: Residential Supports

Caseload: 0 Youth; 29 Adult

Waiting List: 0 Youth; 0 Adult

Program: Service Coordination

Caseload: 13 Youth; 231 Adult

Waiting List: 2 Youth; 32 Adult

Program: Psychosocial Rehabilitation

Caseload: 11 Youth; 66 Adult

Waiting List: 6 Youth; 6 Adult

Program: Medication Clinic

Caseload: 313 Youth; 1861 Adult

Waiting List: 26 Youth; 95 Adult

Program: Mental Health Court

Caseload: 20 Adult

Waiting List: 0 Adult

PROGRAMS

Several staff are participating in the Zero Suicide Leadership Team Meeting on 4/1 and 4/2/2020 in Carson City. The agency already completed an organizational self-study designed to assess strengths and weaknesses in procedures, training, risk identification practices, and safety planning for agency consumers. The team will develop a more in-depth strategic plan for Rural Clinics after the Leadership meeting. Rural Clinics has been developing contingency service delivery plans to address absences and off-site service delivery in preparation for managing around the effects of Coronavirus. The annual quality assurance plans for each behavioral health region within Rural Clinics have been completed. Decreasing wait times to service will be the most immediate focus of corrective action. Discussions to prepare for agency budget requests have begun. Caseload ratios are being evaluated to ensure staff have manageable and clinically appropriate caseloads. Collaboration continues with the managers of the Open Beds project to add a service coordinator to oversee referrals to and from inpatient mental health facilities thereby improving access to care.

Service Needs/Recommendations

None.

Agency Concerns/Issue

The agency is seeking approval to expand the size of the clinic location in Fernley. The consumers served through the medication clinic has increased over the past 3 years which required 2 nurses to be stationed at the clinic versus 1. Space is severely lacking for any other expansion.

AGENCY DIRECTORS' REPORT

AGENCY: Sierra Regional Center

SUBMITTED BY: Julian Montoya

DATE: 03/12/2020

Reporting Period: 01/31/2020

STAFFING

Positions filled: @ 12/31/2019 72

Vacancies 9.5

Difficulties filling:

CASELOADS/WAITING LISTS

Program: Target Case Management (TCM)

Caseload: @ 01/31/2020 1,520

Waiting List:
All Individuals accepted into services receive TCM

Program: Supported Living Arrangement (SLA)

Caseload: @ 01/31/2020 781

Waiting List: @ 01/31/2020 50

Number of People in ISLA homes: 355

Number of Intermittent/Shared Living Homes: 384

Number of Fiscal Intermediaries: 42

Program: Jobs and Day Training

Caseload: @ 01/31/2020 365

Waiting List: @ 01/31/2020 16

Facility-based Non-Work (Day Habilitation): 42

Facility-based Work (Prevocational): 181

Integrated Employment (Supported) 12

Community-based Non-Work (Day Habitation) 130

Career Planning:

Program: Family Support

Caseload: @ 1/31/2020 190

Waiting List: @ 1/31/2020 0

Program: Respite

Caseload: @ 1/31/2020 150

Waiting List: @ 1/31/2020 0

Note: Respite Services for children are approved by and paid for by the county of residence of the custodial parent.

Program: Autism

Caseload: 0

Waiting List: : Transferred to ATAP July 1, 2011

intake Information

Number of Applications Received: @ 1/31/2020 24

Number of Applicants found Eligible: 13

Number of Applicants found In-Eligible: 6

PROGRAMS

SRC continues to operate a pilot program with our sister agency – Lake’s Crossing. We have opened an SLA home that will have specialized training for staff to work with 2 individuals that are co-served by SRC and Lake’s Crossing as part of the conditional release program. We have just recently added another individual in that home which brings it to 3 co-served individuals being served by this new program. We meet frequently to monitor the progress of the home with the goal of integration into the community when conditional release has been fulfilled. This house has been open for almost a year now and we are getting good reviews from the team.

Service Needs/Recommendations

SRC has identified the current lack of SLA Intermittent Providers as a major problem area for the people we serve. Providers state that with the provider rates remaining on the low end it is not cost effective for them to take on these smaller service hour contracts. Providers also suggested that adding a mileage stipend to this service would also help. SRC continues to work on this service delivery component as it vital to our folks who want to remain in their homes with limited service.

Agency Concerns/Issue

SRC has identified the need to work with JDT providers to increase capacity for supported employment in our community. The CMS final ruling will require DS to work with our JDT providers in re-vamping their programs to be more community based (as opposed to facility based). Our current JDT structure (facility based) does limit the number of people they can serve – our goal is to move toward a more community-based service system. We are also experiencing a shortage of JDT providers who can serve some of our more challenging behavior individuals and we has since started a waitlist. (2) DS providers express concern about the current provider rate (there was a rate increase during this last legislative session, however they still feel that it is not enough to remain competitive) and report that it is impacting their ability to recruit qualified employees. The 24-hour SLA providers report a high turnover rate which impacts consistency of supports offered to individuals served. (3) DS is experiencing a major shift in rental increase for homes and apartments in the Washoe County area. As major companies such as Tesla and Switch come into the area with an increased need for a labor force, prices have increased making it difficult to find homes that are aligned with what DS can support.

AGENCY DIRECTORS' REPORT

AGENCY: Stein Forensic Facility

SUBMITTED BY: Stanley Cornell

DATE: 3/20/2020

Reporting Period: 3/20/2020

STAFFING

Positions filled: In first quarter of 2020, Stein hired 4 Forensic Specialists; PN -II

Vacancies: Currently, Stein has 3 Forensic Specialist vacancies with PCNs assigned to candidates schedule to start in March and April. One FS-IV vacancy is being held open; there are 0-MHT vacancies and 1- PN-II vacancy

Difficulties filling: The amount of time to complete background checks, physicals, psychological evaluations and agency orientation extends the onboarding process to two months. In some cases, this has led to people dropping out of the process. For Forensic Specialist positions, Stein currently has six people on a Forensic Specialist waitlist.

CASELOADS/WAITING LISTS

Program: Inpatient

Caseload: 65; Includes 4- Long Term Clients Committed under NRS 178.461

Waiting List: Variable-Beds offered to all clients committed under NRS 178.425 within 7-days upon receiving orders

Program: Outpatient

Caseload: 21

Waiting List: 0

PROGRAMS

Seclusion and restraints -Stein continues to focus on the reduction of restraints overall through the therapeutic use of seclusion when indicated according to policy to reduce incidents of physical aggression, or self-harm. A debriefing and review process occurs for all incidents involving any form of restraints and/or seclusion. The rate of restraints and seclusions for the reporting period is .377 per client/month. The Stein oversight committee reviews all incidents involving a restraint, or restraint leading to a seclusion.

Service Needs/Recommendations

The ability to secure residential services for long-term clients petitioning for conditional release is a barrier to this program and to freeing up beds needed for competency restoration.

Agency Concerns/Issue

The greatest concern over the past year has been the increase in **average monthly census**. Stein's total census for the main hospital and C-Pod hit an all-time high of 74 in August and has averaged around 66 for the reporting period compared to 52 year over year. **Consent Decree:** All cases adjudicated under NRS 178.425 continue to be offered beds within the 7-day mandate. Referrals from Nye County for per-trial competency evaluations have increased to an average of two per month. **Outpatient competency restoration** caseloads are up over 50% year over year. Barriers to outpatient competency restoration are securing reliable language interpretation services and transportation for the clients.